



 Toronto  
Rehab  
Everything Humanly Possible

2007

# RehabNet Conference

Achieving Patient Safety,  
Respecting Patients' Choices

 RehabNet

NETWORK OF REHABILITATION CENTRE EXECUTIVES  
RÉSEAU DES DIRIGEANTS DE CENTRES DE RÉADAPTATION



Canadian College of  
Health Service Executives  
Collège canadien des  
directeurs de services de santé

MAINTENANCE OF CERTIFICATION  
Attendance at this program entitles  
certified Canadian College of Health  
Service Executives members  
(CHE/ FCHSE) to 5 Category II  
credits toward their maintenance  
of certification requirement.

June 14 – 15, 2007 – Sheraton Centre Hotel, Toronto

## Thursday, June 14

7:30 – 8:30 a.m. Registration and  
Continental Breakfast

→ 9:00 – 10:00 a.m. Plenary Address:  
**Improving Patient Safety in Canadian Healthcare Organizations**  
Ross Baker, PhD

10:00 – 11:00 a.m. Poster Viewing, Networking and  
Morning Coffee Break

11:00 a.m. – 12:10 p.m. **Workshop Session 1**

12:15 – 1:30 p.m. Networking Lunch and Poster Viewing

1:30 – 2:40 p.m. **Workshop Session 2**

2:40 – 3:00 p.m. Afternoon Coffee Break

→ 3:00 – 4:00 p.m. International Keynote Address:  
**Balancing Autonomy vs. Patient Safety in the  
Rehabilitation Setting**  
Kristi L. Kirschner, MD

4:00 – 4:30 p.m. Panel Discussion

7:30 p.m. Evening Social – Dining Around Toronto

## Friday, June 15

8:00 – 8:30 a.m. Continental Breakfast and Poster Viewing

8:30 – 9:00 a.m. **Slow Stream (Low Tolerance Long  
Duration) Rehabilitation: Current State of Art**

9:00 – 9:30 a.m. **Assessment of Rehabilitation Treatment  
Cost Changes Related to the Introduction of Instrumental  
Gait Analysis: Practical Limitations**

9:30 – 10:15 a.m. Poster Viewing,  
Networking and Morning Coffee Break

10:15 a.m. – 12:05 p.m. **Workshop Session 3**

12:05 – 1:15 p.m. Networking and Lunch


1:15 – 2:25 p.m. **Workshop Session 4**

2:25 – 3:00 p.m. Networking and  
Refreshment Break

→ 3:00 – 3:45 p.m. Special Guest Speaker: **One Patient's Story**  
Philip C. Hébert, BA, MA, MD, PhD, FCFPC

3:45 – 4:15 p.m. **Getting to a Culture of Safety in  
a Rehabilitation Environment**

16:15 Closing Remarks



## 2007 RehabNet Conference Thursday, June 14

**7:30 – 8:30 a.m.**

Registration and Continental Breakfast

**8:45 – 9:00 a.m.**

### Opening Remarks

**Gaétan S. Tardif, MD, FRCPC, CHE**

*Vice President, Patient Care & Chief Medical Officer,  
Toronto Rehabilitation Institute;*

*Director, Division of Physiatry, University of Toronto*

**9:00 – 10:00 a.m.**

### Plenary Address

#### Improving Patient Safety in Canadian Healthcare Organizations

**\* G. Ross Baker, PhD**

*Professor, Department of Health Policy, Management & Evaluation,  
University of Toronto*

Evidence on adverse events led to the creation of the Canadian Patient Safety Institute, revised accreditation requirements and efforts by many healthcare organizations to improve safety. What are the current barriers and approaches to making care safer? In this presentation Dr. Baker will discuss some of the interventions being used to improve patient safety in Canada and elsewhere, and assess their impact.

**\* G. Ross Baker, PhD**

**Ross Baker** is a professor in the Department of Health Policy, Management and Evaluation, University of Toronto where he teaches and does research on quality improvement, patient safety and organisational change.

Professor Baker was principal investigator for the project "Adverse Events in Canadian Hospitals" published in the Canadian Medical Association Journal in 2004. He co-chairs a working group on methods and measures for patient safety for the World Health Organization, chairs the Advisory Committee on Research and Evaluation for the Canadian Patient Safety Institute and serves on many patient safety boards. He currently serves as Chair of the Measurement Working Group.

**10:00 – 11:00 a.m.**

Poster Viewing, Networking and Morning Coffee Break

**11:00 a.m. – 2:40 p.m. \*Workshop Sessions**

There are four Workshop Sessions. Each session offers multiple workshops during the same time slot. Please refer to the **Workshop Session Timetables** and choose your preferred workshops for each session. Make sure that they do not conflict. Visit [www.torontorehab.com/education/rehabnet](http://www.torontorehab.com/education/rehabnet) for short descriptions of each workshop.

In Canada, patient safety has become a major concern in acute settings as governments hold health institutions more accountable. Unlike in acute care, rehabilitation's unique care delivery structure presents certain opportunities to include patients as members of their own care team as well as challenges to ensure the proper measures are taken for their security.

**Achieving Patient Safety, Respecting Patients' Choices** is a two-day conference recognizing the unique challenges around patient safety and the ethical dimensions of balancing safety and necessary risk taking in rehabilitation.

Hosted by Toronto Rehab and RehabNet, this event will showcase international leaders in the field and provide an opportunity for **physicians, clinicians, administrators, academics and policy makers** to share knowledge and best practices on the current trends and future directions of rehabilitation.

## → \*Workshop Session I

11:00 – 11:30 a.m.	<p><b>a.</b> Prevention of Iatrogenic Injuries During COPD Rehabilitation Using Preparatory Stability Exercises <b>Janet Holly, PT</b> <i>Senior Out-patient Physiotherapist, Locomotor Stream, the Rehabilitation Centre of the Ottawa Hospital</i></p>	<p><b>b.</b> Collaboration, Transparency, Due Diligence: a Practical Example for Allocating Scarce Resources <b>Barbara Russell, PhD MBA</b> <i>Bioethicist, Joint Centre for Bioethics, University of Toronto</i></p>	<p><b>e.</b> The Research – Practice Partnership: Building a Rehabilitation Research Program to Support an Organizational Agenda for Patient Safety <b>Karima Velji, RN, PhD</b> <i>Vice President, Patient Care and Chief Nursing Executive, Toronto Rehab</i></p>
11:40 a.m. – 12:10 p.m.	<p><b>c.</b> Psychosocial Service Needs of Patients with Cardiac Disease (PWCD) and Diabetes (PWDM) <b>Jaan Reitav, PhD</b> <i>Psychologist, Toronto Rehab</i></p>	<p><b>d.</b> Improving Patient Care Through Clinical and Organizational Ethics Innovation: A Revitalized Decentralized Ethics Program for an Academic Rehabilitation Centre <b>Barbara Secker, PhD</b> <i>Leader, Clinical Ethics, Toronto Rehab; Director, Clinical Ethics, Joint Centre for Bioethics; Assistant Professor, Graduate Department of Rehabilitation Science, University of Toronto</i> <b>Karen Sasaki, MSW, RSW</b> <i>Social Worker &amp; Clinical Ethics Facilitator, Neuro Rehab Program, Toronto Rehab</i> <b>Rhoda Lordly, BComm</b> <i>Risk Manager and Patient Relations Representative and Clinical Ethics Facilitator, Toronto Rehab</i></p>	

12:15 – 1:30 p.m. Networking Lunch and Poster Viewing

## → \*Workshop Session 2

1:30 – 2:00 p.m.	<p><b>f.</b> Evaluation of the Effectiveness of a Supplement Medication Pass Program in a Rehabilitation Setting <b>Tanya Smart, BSc(HNS), RD</b> <i>Clinical Dietitian, Deer Lodge Centre, Winnipeg Regional Health Authority</i></p>	<p><b>g.</b> The Future of Rehab: Integrating Information Through the SIMS Partnership <b>Shiran Isaacksz, BSc, BA, MHSc</b> <i>Director of Rehab, Complex Continuing and Long-Term Care Information Management, Shared Information Management Services (SIMS), University Health Network</i></p>	<p><b>j.</b> Successful Fall Prevention: An Interdisciplinary Approach to Solving the Puzzle <b>Constance McCloy, EdD, PT</b> <i>Associate Professor, Centre for Aging and Community, Krannert School of Physical Therapy, University of Indianapolis</i></p>
2:10 – 2:40 p.m.	<p><b>h.</b> Does Dentistry Have a Role in an Academic Rehabilitation Centre? <b>Dr. Michael J. Sigal, DDS, MSc, DipPed, FRCD(C)</b> <i>Director of Dental Services, Toronto Rehab; Professor and Head, Pediatric Dentistry, Faculty of Dentistry and Graduate Program Pediatric Dentistry, University of Toronto; Dentist-in-Chief, Mount Sinai Hospital</i></p>	<p><b>i.</b> Strategic Measurement for Strategic Results <b>Malcom Moffat, BSc, MHSc, CHE</b> <i>President and Chief Executive Officer, St. John's Rehab Hospital</i></p>	

2:40 – 3:00 p.m.

Afternoon Coffee Break

3:00 – 4:00 p.m.

### International Keynote Address

#### Balancing Autonomy vs. Patient Safety in the Rehabilitation Setting

★ **Kristi L. Kirschner, MD**

*Coleman Foundation Chair in Rehabilitation Medicine; Director, Donnelley Family Disability Ethics Program, Rehabilitation Institute of Chicago; Associate Professor of Physical Medicine and Rehabilitation, and Medical Humanities and Bioethics, Northwestern University Feinberg School of Medicine*

This presentation will address conceptual frameworks of autonomy in the rehabilitation setting, methods for assessing decision-making capacity, and some guidelines for negotiating treatment plans when patient preferences conflict with staff recommendations.

★ **Kristi L. Kirschner, MD**

**Dr. Kirschner** is a graduate of Carleton College and of the University of Chicago Pritzker School of Medicine. She completed her residency in physical medicine and rehabilitation at the Rehabilitation Institute of Chicago/ Northwestern McGaw Center for Graduate Medical Education in 1990. She also completed a fellowship in clinical medical ethics at the MacLean Center for Clinical Medical Ethics at the University of Chicago in 1995. She was named RIC's Coleman Chair of Rehabilitation Medicine in February of 1996. This chair supports her work in women's health and disability as well as disability ethics.

4:00 – 4:30 p.m.

#### Panel Discussion

#### Clinical Ethics and Public Health Ethics: Where does One End and the Other Begin? A Case Discussion

**Deborah Pape, PhD, MA**

*Bioethicist, Toronto Rehabilitation Institute*

**Lesley Ruttan, PhD, CPsych**

*Neuropsychologist, Toronto Rehabilitation Institute*

**Karen Sasaki, MSW, RSW**

*Social Worker, NeuroRehab Program, Toronto Rehabilitation Institute*

**Ross Upshur, MD, MHsc**

*Director, Joint Centre for Bioethics*

7:30 p.m.

Evening Social: "Dining Around Toronto" — see registration form or visit [www.torontorehab.com/education/rehabnet](http://www.torontorehab.com/education/rehabnet) for links to the above restaurants.

\*Not included in registration fee

8:00 – 8:30 a.m.

Continental Breakfast and Poster Viewing

8:30 – 9:00 a.m.

#### Slow Stream (Low Tolerance Long Duration) Rehabilitation: Current State of Art

**Mandy McGlynn, BA, BScPT, MSc**

*Advanced Practice Leader, Toronto Rehabilitation Institute*

**Mark Bayley, MD, FRCPC**

*Medical Director, Neuro Rehabilitation Program, Toronto Rehabilitation Institute*

9:00 – 9:30 a.m.

#### Assessment of Rehabilitation Treatment Cost Changes Related to the Introduction of Instrumental Gait Analysis: Practical Limitations

**Susan Muirhead, BPT, MSA**

*Administrative Director, Adult Rehabilitation Division, Glenrose Rehabilitation Hospital*

9:30 – 10:15 a.m.

Poster Viewing, Networking and Morning Coffee Break

10:15 a.m. – 2:25 p.m. \***Workshop Sessions**

“RehabNet has evolved from a networking meeting to a major educational conference on best practice in rehabilitation. It is about sharing our successes and challenges to the benefit of our patients.”

– Gaétan S. Tardif, MD, FRCPC, CHE



Canadian College of  
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directeurs de services de santé

**MAINTENANCE OF CERTIFICATION**  
Attendance at this program entitles certified Canadian College of Health Service Executives members (CHE/ FCHSE) to 5 Category II credits toward their maintenance of certification requirement.

## → \*Workshop Session 3

10:15 – 10:45 a.m.	<p><b>k.</b>  <b>Targeting Organizational Learning: The Restructuring of a Community Hospital Rehabilitation Unit</b>  <b>Nathania Liem, MD, MSc, FRCP(C)</b>  <i>Physiatrist and Medical Director, Windsor Regional Hospital</i>  <b>Anne McLachlan, PhD</b>  <i>Clinical Psychologist, Windsor Regional Hospital Rehabilitation Program</i></p>	<p><b>l.</b>  <b>Incorporation of Rehab in End of Life Care: Goal Setting to Enhance Patient Outcomes</b>  <b>Debbie Driver, RN, MN, CRRN</b>  <i>Advanced Practice Leader, Complex Continuing Care, Toronto Rehab</i></p>	<p><b>m.</b>  <b>Ethnocentricity in Quality of Life Research</b>  <b>Leah McClimans, PhD(C)</b>  <i>Clinical Ethics Fellow, Joint Centre for Bioethics</i></p>
10:55 – 11:25 a.m.	<p><b>n.</b>  <b>Interprofessional Education and Collaboration: Keys to the Provision of Effective Healthcare</b>  <b>Mandy Lowe, MSc, BSc(OT)</b>  <i>Interprofessional Education Leader, Toronto Rehab</i>  <b>Lynne Sinclair, MA(Ad Ed), BScPT</b>  <i>Director of Education, Toronto Rehab</i></p>	<p><b>o.</b>  <b>Culture of Safety: Patient Lifts and Transfers</b>  <b>Kathy Kelly, OT Reg(MB)</b>  <i>Manager of Occupational Therapy, Deer Lodge Centre, Winnipeg Regional Health Authority</i></p>	<p><b>p.</b>  <b>Utilization of an Ethical Decision-Making Model for Rehabilitation Practitioners</b>  <b>Fred McGinn</b>  <i>Associate Professor, Dalhousie University, Halifax</i></p>
11:35 a.m. – 12:05 p.m.	<p><b>q.</b>  <b>A Strategic Process to Enable and Support Continuing Professional Development in an Academic Rehabilitation Hospital</b>  <b>Liz Inness, BSc PT, MSc candidate</b>  <i>Corporate Professional Leader; Physiotherapist, NeuroRehab Program, Toronto Rehab</i></p>	<p><b>r.</b>  <b>Fine Tuning a Fall Prevention Program in an Acute Rehabilitation Hospital</b>  <b>Norma Clanin, MS, RN, CRRN</b>  <i>Rehabilitation Clinical Nurse Specialist, The Ohio State University Medical Center, Dodd Rehabilitation Hospital, Columbus, Ohio</i></p>	

12:05 – 1:15 p.m. Networking Lunch and Poster Viewing

## → \*Workshop Session 4

1:15 – 1:45 p.m.	<p><b>s.</b>  <b>Preparing the Patient for an Improved Total Joint Replacement (TJR) Journey</b>  <b>Christine Bidmead, MCSP Grad Dip PT, MSc(UK)</b>  <i>Director of Rehabilitation, Geriatrics and Cardiopulmonary Services, Queensway Carlton Hospital</i></p>	<p><b>t.</b>  <b>Bariatric Patient Transfers from Bed to Wheelchair: Risks and Interventions</b>  <b>David Dyer, BSc, BScN</b>  <i>Capital Health, Edmonton</i></p>	<p><b>u.</b>  <b>Making the Everyday Ethical: Discharge Planning and Ethics</b>  <b>Bob Parke, BA, BSW, MSW, MHSc Bioethicist, Humber River Regional Hospital</b></p>
1:55 – 2:25 p.m.	<p><b>v.</b>  <b>Pathways for Independent Travel for Persons with Limited Mobility And Vision Loss; Educating About the Possibilities: A Team Approach</b>  <b>Corie Haslbeck, Bachelor of Medical Rehabilitation (Occupational Therapy)</b>  <i>Occupational Therapist, Misericordia Health Centre: Easy Street Rehabilitation and Ophthalmology Programs</i></p>	<p><b>w.</b>  <b>Development and Implementation of a Patient Lifts, Transfers and Repositioning Program for Patient Care Staff</b>  <b>Shirley Ladd, BPT</b>  <i>Manager of Corporate Allied Health, Riverview Health Centre, Winnipeg</i></p>	<p><b>x.</b>  <b>Just Regionalization: Rehabilitating Care for People with Disabilities and Chronic Illnesses</b>  <b>Barbara Secker, PhD</b>  <i>Leader, Clinical Ethics, Toronto Rehab; Director, Clinical Ethics, Joint Centre for Bioethics; Assistant Professor, Graduate Department of Rehabilitation Science, University of Toronto</i></p>

# 2007 RehabNet Conference

## Achieving Patient Safety, Respecting Patients' Choices

**2:25 – 3:00 p.m.**

Networking and Refreshment Break

**3:00 – 3:45 p.m.**

### Culture Eats Patient Safety for Breakfast: One Patient's Story

**Philip C. Hébert, BA, MA, MD, PhD, FCFPC**

*Associate Professor of Family Medicine and Clinical Ethics  
Consultant, Joint Centre for Bioethics, Sunnybrook Health  
Sciences Centre*

*“My last year has been a dizzying array of medical interventions going awry...being in my own hospital doesn't help, being a doctor didn't help...what helped was vigilance, caring, and critical thought... not accepting how things appeared.”*

**3:45 – 4:15 p.m.**

### Getting to a Culture of Safety in a Rehabilitation Environment

**Gaétan S. Tardif, MD, FRCPC, CHE**

*Vice President, Patient Care & Chief Medical Officer,  
Toronto Rehabilitation Institute; Director, Division of Psychiatry,  
University of Toronto*

**Elaine Aimone**

*Director, Organizational Effectiveness and Risk Management,  
Toronto Rehabilitation Institute*

In 2006, Toronto Rehab embarked on a journey to optimize staff and patient safety throughout the hospital. This presentation will focus on the practical aspect of implementing this change. Key components of a successful implementation and lessons learned will be highlighted.

**4:15**

Closing Remarks

## Toronto Rehabilitation Institute

### A University of Toronto Teaching and Research Hospital

At Toronto Rehab, our goal is to advance rehabilitation and enhance quality of life by pushing the frontiers of rehabilitation science. As a fully affiliated and specialized teaching and research hospital of the University of Toronto specializing in adult rehabilitation, complex continuing care and long-term care, we do everything humanly possible to generate new knowledge, put it into practice and share our discoveries with others.

## RehabNet

RehabNet is a network of rehab executives and medical leaders who saw the need for nationwide information sharing in regards to the delivery of rehabilitation services. The majority of the interaction for rehab hospital administrators and rehab program leaders takes place at the annual meeting which has grown to become a major educational conference on rehabilitation services.

## Hotel Information

**Sheraton Centre Hotel**

123 Queen Street West, Toronto, Ontario, M5H 2M9

Phone: 416-947-4955, ext. 4440 or 1-888-627-7175

Fax: 416-947-4854

Email: [Guestservice.00271@sheraton.com](mailto:Guestservice.00271@sheraton.com)

## Prices (per night)

Singles:/ Double/ Twins: \$209

Towers: \$269

Please refer to Toronto Rehabilitation Institute when booking.  
**May 14, 2007 is the cut-off for special room rates.**

## Travel Information

If you are flying to Toronto for this event, Westjet is offering delegates a 10% discount off their best available regular fare (excluding web and promotional fares).

Please call the Specialty Sales Team at 1-877-952-4696 and quote QC # 4384.

For flight schedule information, please visit [www.westjet.com](http://www.westjet.com).

## Contact Us

For more information on this conference or to inquire about other Toronto Rehab events, please contact Toronto Rehab's Conference Services at:

Phone: 416-597-3422, ext. 3693

Email: [Conferences@torontorehab.on.ca](mailto:Conferences@torontorehab.on.ca)

Web: [www.torontorehab.com/education](http://www.torontorehab.com/education)

## Cancellation Policy

Registration closes at 5 p.m. on Monday, June 11, 2007. Payment by cheque or VISA must accompany the completed registration form. Payment must be received on or before Monday, June 11, 2007. Refunds will not be granted to attendees who do not attend the conference.

Registration payment must be received before the event date for admittance to the event.

Cancellations must be in writing. A full refund, minus a \$50 administration fee, will be granted for cancellations received via facsimile on or before Monday, June 4, 2007. No refunds will be issued after this date.

If you would like more information on registration guidelines and prices please contact Toronto Rehab's Conference Services.

# 2007 RehabNet Conference – Registration

Registration includes continental breakfast, refreshment breaks and lunch for both days, workshop materials and a certificate of attendance.

Name

Position/Title and Profession

Organization

Address City, Province and Postal Code

Phone

Email

Attendees often wish to receive a list of delegates so that they can expand their peer network. Please indicate if you **do not** want your email address on our list.

No, I do not want my email address to be included on a delegates list.

Toronto Rehab hosts a number of events on rehabilitation related topics and issues. Please indicate if you do not wish to receive information on these events.

No, I do not wish to receive information about future Toronto Rehab events.

## Payment

Please charge my VISA card (please note that we only accept VISA)

VISA Card Number

Expiry Date

Name on Card Signature

A completed registration form and VISA payment can be faxed to 416-597-7017. A cheque or money order made payable to the Toronto Rehabilitation Institute can be mailed to: **Toronto Rehab Conference Services – 550 University Avenue, Room 928 Toronto, Ontario M5G 2A2**

Registration confirmation will be sent via email.

Please check that which applies:

- \$450 Individual Conference Rate
- \$425 (per person) Group Rate\*
- \$395 Early Bird Rate before May 25, 2007
- \$225 Student Rate\*\*
- \$275 One-day registration

\*Groups of three or more from the same organization

\*\*Students must present a photocopy of a valid student ID

Registration deadlines and fees are subject to change.

Evening Social: "Dining Around Toronto" please indicate which of the following restaurants you would like us to reserve for you.

- The Golden Thai \$\$  Aroma Indian Cuisine \$\$
- Alice Fazoolis \$\$\$  Courthouse Market Grill \$\$\$
- Red's Bistro \$\$\$\$

Please select the workshops you wish to attend for each session. See the Workshop Session Timetables in the brochure to make sure they do not conflict.

Thursday, June 14

Workshop Session 1

11:00 a.m. – 12:10 p.m.

- a.  b.  c.  d.  e.

Workshop Session 2

1:30 – 2:40 p.m.

- f.  g.  h.  i.  j.

Friday, June 15

Workshop Session 3

10:15 a.m. – 12:05 p.m.

- k.  l.  m.  n.  o.  p.  q.  r.

Workshop Session 4

1:15 – 2:25 p.m.

- s.  t.  u.  v.  w.  x.





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# **RehabNet Conference**

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RÉSEAU DES DIRIGEANTS DE CENTRES DE RÉADAPTATION

## ***Top 5 reasons why you should attend the 2007 RehabNet Conference***

- 1.** Network with rehab leaders from across Canada
- 2.** Learn about cutting-edge research
- 3.** Gain practical knowledge on how to improve patient safety
- 4.** Hear from international speakers
- 5.** Enjoy the festivities of Toronto in summer

[www.torontorehab.com/education/Rehabnet](http://www.torontorehab.com/education/Rehabnet)

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Toronto Rehab  
University Centre  
550 University Avenue  
Toronto, ON  
M5G 2A2

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